GE-MOD-TECHNOLOGY-1.0 / VERSION 1.0

Technology Assessment Framework

Organizational performance and service quality

Great Entity Institute
2778 Olaya St.
Riyadh, Saudi Arabia

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Assessment and certification standards.

In this document

01 Technology

Use this document with its stated edition. Applications and enquiries: contact@greatentity.com. Certificate verification: verify@greatentity.com. Certification follows an assessment and an authorized decision.

Technology

Reliable technology services with clear ownership.

Module scope

Named technology services and their operating locations, user groups, supplier dependencies, and service commitments.

Required application across five dimensions

L: define ownership and supplier accountability. P: measure availability, incident resolution, change success, and service experience. S: examine incident, change, continuity, and support processes. B: include distinct user groups and service channels. I: verify action on repeat incidents.

Required evidence

Service catalogue and agreements; incident and problem records; change approvals; availability and resolution trends; recovery exercise records; supplier reviews; user feedback. Organizational certification does not establish cybersecurity compliance.

Coverage and decision rule

Apply the common GEEF evidence period, record sampling, beneficiary-feedback protocol, scoring rubric, and mandatory gates. Record the module mapping in the evidence register. Unavailable required evidence must be resolved or the assessment deferred; it must not be silently omitted.

Certification wording

Use "Great Entity for Technology" only for a valid certificate that names the assessed entity, activities, locations, and GEEF version. The category name alone must not imply endorsement of activities beyond the certificate scope.