GE-MOD-EDUCATION-1.0 / VERSION 1.0

Education Assessment Framework

Organizational performance and service quality

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Document date: 26 October 2026
Assessment and certification standards.

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Use this document with its stated edition. Applications and enquiries: contact@greatentity.com. Certificate verification: verify@greatentity.com. Certification follows an assessment and an authorized decision.

Education

Organizational performance in service of learning.

Module scope

The institutional management and support services of a named education provider; specify campuses and services.

Required application across five dimensions

L: assign institutional and support-service responsibilities. P: evaluate service outcomes with clear definitions. S: review admission support, learning support, information access, and complaint handling as scoped. B: include relevant learner groups and staff perspectives. I: verify changes resulting from quality reviews.

Required evidence

Institutional plan; support-service standards; 12-month performance and complaints; sampled support records; learner-access arrangements; feedback coverage; improvement records. This is not academic or program accreditation.

Coverage and decision rule

Apply the common GEEF evidence period, record sampling, beneficiary-feedback protocol, scoring rubric, and mandatory gates. Record the module mapping in the evidence register. Unavailable required evidence must be resolved or the assessment deferred; it must not be silently omitted.

Certification wording

Use "Great Entity for Education" only for a valid certificate that names the assessed entity, activities, locations, and GEEF version. The category name alone must not imply endorsement of activities beyond the certificate scope.